

TERMS & CONDITIONS

Informed Consent

Any information provided is general information and is not to be considered medical or legal advice. In the session techniques will be used that address the emotional components and energy system of the body. In no case are the sessions intended to diagnose, treat, cure or prevent any disease or psychological disorder. Neither EFT (Emotional Freedom Technique) or any other energy-based technique that may be used in the session is intended as a substitute for medical or psychological treatment. Energy methods are intended to complement, not replace, medical or psychological care.

Inspirational Psychic Readings Consent

By law, I must state that any Inspirational Psychic Reading given is for entertainment purposes only. You must be 18 years or older to use this service. All guidance is subject to your own interpretation. By purchasing a reading, you are agreeing that any information/guidance provided does not constitute or is not a substitute for any legal, psychological, financial, medical or business advice. You claim full responsibility for the choices and/or actions taken based on the content of your reading.

Reiki Consent

Reiki healing is not a substitute for traditional medical treatment. Information provided on this website is not designed to diagnose, cure or prevent any disease. You should consult with your health care practitioner when you find any medical condition existing. It is important not to have expectations about the outcome of receiving Reiki. When receiving a Reiki attunement, you take full responsibility for yourself with regard to anything emotional, physical, spiritual or otherwise that may arise following the attunement.

General Practice Policies

Timings

Each session is an agreed time frame of either 1, 1.5 or 2 hours. If the session goes significantly over the agreed time, it may result in extra fees being charged which we will discuss and agree. With regard to lateness to an appointment, this time may have to be taken off the length of the session, depending on my schedule for the rest of the day. I am flexible where I can be. If, for any reason, the session length needs to be changed by you on the day, full payment of the originally agreed time frame will need to be made. If I need to change the length of the time of the appointment, the cost will be adjusted accordingly.

Payment

Payment for each session is to be made either in advance or at the end of the session on the same day. If a set number of sessions is booked, these must be paid for in advance unless otherwise agreed. Any sessions to be held on Skype or FaceTime must be paid for in full before commencement. Cash or bank transfer are the only forms of payment currently accepted.

Cancellation, and missed session policy

If you are unable to attend your appointment, please let me know as soon as possible. The required notice for cancellation is 48 hours. Where there is less than 48 hours or if you fail to attend your appointment, the full fee will be charged. I hope you can appreciate that it is rarely possible to fill these appointments at such short notice which is why I am obliged to charge for my time. It is your responsibility to remember the agreed date and time of your appointment.

Notice of cancellation for any Reiki Teaching or other Workshops, is 7 days minimum. Depending on the nature of the course/workshop, a cancellation fee may be charged. Any deposits paid are non-refundable.

I will endeavour to give you as much advance notice as possible in terms of holidays or of any other need to cancel a future appointment.

Confidentiality

Confidentiality is an integral part of these sessions and is seen as essential to building the therapeutic relationship and ensuring your sense of safety. The therapeutic process encourages you to be as open and honest as possible and inevitably personal experiences and sensitive information is disclosed. It is vital therefore that you can trust that everything discussed will remain completely confidential. All information will remain confidential unless both of us agree to discuss something with a third party or parties. The only circumstance where confidentiality might be broken would be if there was a serious risk to your life or if another person's life was at risk; alternatively, in the rare instance where I am liable to civil or criminal court proceedings if I do not disclose client information. If at all possible, this would be discussed at length with you beforehand and everything would be done to safeguard client confidentiality.

Confidentiality is the same for minors. However, If I feel there is something that a parent or carer needs to be informed about, I will discuss it with the Client first, so they understand my reasoning for their parent/carer needing to know.

I may, occasionally, use disguised case studies in either a teaching situation or for certain marketing purposes. Your identity and personal details will remain private and confidential at all times.